

ENTERPRISE KNOWLEDGE AI

Your knowledge. Your rules. Answers people can use.

Give teams a practical way to question business documents, analyse information and review the evidence, within knowledge topics your administrators control.



AI-generated illustration

Less searching

Ask across selected sources.

Clearer oversight

Set access and AI behaviour.

Reviewable work

Use references and records.

Discuss your iKB use case



KNOWLEDGE THAT WORKS IN CONTEXT

Less time finding information. More time using it.

Policies, manuals and reports often sit across files and systems. Staff repeat the same searches, ask colleagues for help and struggle to explain where an answer came from.

01 A shorter route to the relevant information

Users ask a question within a topic. iKB retrieves relevant material from its knowledge sources, helping teams spend less effort locating the right passage.

02 Guidance shaped by the organisation

Administrators select the content, instructions and model for each topic. Department owners can define how an assistant should respond to their users.

03 A clearer basis for review

Configurable source references help users check an answer. Prompt history and administrative records help authorised teams investigate changes.

04 Visibility into AI consumption

Usage and cost reporting gives administrators a basis for reviewing model choices and understanding which topics consume resources.

ILLUSTRATIVE WORKFLOW · INTERNAL POLICY ENQUIRY

"What approvals does this purchase need?"

The employee opens the procurement topic, asks the question and checks the cited policy section. The responsible manager confirms the decision under the organisation's approval process.

ADMINISTRATORS SET THE CONTEXT

One knowledge platform. Purpose-built topics.

KNOWLEDGE OWNERS

Bring sources together

Use business documents, crawled websites and configured cloud imports. Organise content by topic so people know which knowledge area they are asking.

DEPARTMENT HEADS

Define the assistant's role

Set topic instructions, model choices and access. Enable source references and relevant controls to suit the audience and working process.

ANALYSTS & OPERATIONS

Work with figures and outputs

Ask analytical questions over ingested tables. Prepare Word, PowerPoint or Excel outputs for review, using the configured analysis and export capabilities.

IT & SERVICE TEAMS

Reach people in their channels

Provide native web chat or an embedded widget. Connect configured Slack, Microsoft Teams, Chatwoot and application programming interface (API) channels.

Q Search topics by name or description...

SearchNew SectionShow deleted

TopicsTopic GroupsCategoriesCategory GroupsLanding Page

Topic Sections0Sections organise the topic list. A topic's section is set on its Basics tab.

▼ Ungrouped4Not assigned to any section

NAME	STATUS	DOCUMENTS	MESSAGES	UPDATED	
Operations assistant Approved procedures and day-to-day operational guidance.	Published	30	160	13 Oct 2026	Edit📄🔍🗑️🔄🗑️
Policy review Internal policies and source-backed compliance research.	Published	30	160	13 Oct 2026	Edit📄🔍🗑️🔄🗑️
Customer support Product guidance and approved service information.	Published	30	160	13 Oct 2026	Edit📄🔍🗑️🔄🗑️
Research workspace Shared research across business documents and sources.	Published	30	160	13 Oct 2026	Edit📄🔍🗑️🔄🗑️

Official iKB NEO2 interface preview from Ordinexis. Rendered from product source with sample data; not a live deployment. Interface may vary by release.

ILLUSTRATIVE USE CASES

Useful work across the organisation.

Choose a defined workflow, give it the right sources and evaluate the result with the people who will use it.

01

POLICY & INTERNAL OPERATIONS

Make everyday guidance easier to find

Situation: Staff repeatedly ask about procedures and approval requirements.

With iKB: A restricted topic brings together selected policies and administrator instructions. Staff ask in plain language and inspect source references when enabled.

Intended outcome: Less repetitive searching, with a clear source to check before acting.

02

CUSTOMER & TECHNICAL SUPPORT

Keep service knowledge close to the enquiry

Situation: Agents work across manuals, FAQs and troubleshooting notes.

With iKB: A support topic supplies relevant guidance through web chat or a configured service channel, with response instructions suited to the support process.

Intended outcome: More consistent access to product knowledge and less dependence on individual specialists.

03

MANAGEMENT & BUSINESS ANALYSIS

Explore the figures behind the question

Situation: Managers need to compare results across business tables.

With iKB: Users ask analytical questions against prepared data, inspect the results and export useful material for a working report.

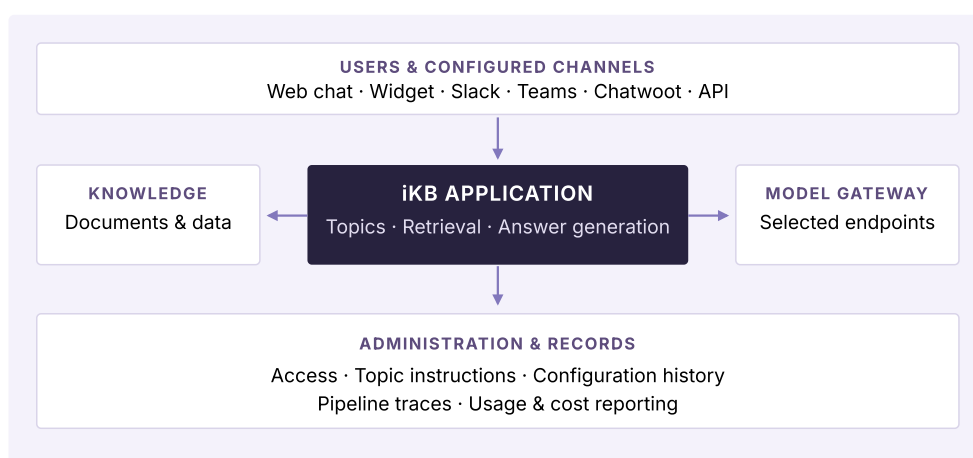
Intended outcome: A more direct route from a question to material a business owner can review.

Examples describe potential workflows, not customer results. Source quality, configuration and human review determine the outcome.

A DEFINED PLACE IN YOUR ENVIRONMENT

Connect the knowledge. Configure the controls.

Deploy iKB on infrastructure you manage, including private cloud or on-premises environments. Select model endpoints and integrations to match the data boundary.



Logical component view. Connectivity and data location depend on the selected deployment.

Deployment foundation

Docker packaging and Linux deployment guidance. Flask, PostgreSQL with pgvector, Redis and background workers. LiteLLM routes configured model calls.

Integration options

Cloud imports through rclone, database connections, REST tools and Model Context Protocol (MCP). Integrations require configuration and authorised access.

Access and oversight

Individual and group topic permissions. Prompt history, configuration changes, action logs and configurable pipeline traces support review.

Plan before production

Confirm sizing, model and embedding endpoints, HTTPS, credentials, backups and retention. Validate local model compatibility and capacity. External model and tool calls can send data beyond the hosting environment.

EVALUATE iKB WITH YOUR OWN WORK

A focused pilot. A clearer business decision.

Consider iKB when your organisation needs easier access to business knowledge, administrator-defined AI behaviour and records that help people review the work.

01 Choose the workflow

Identify the users, source documents and questions that matter. Agree the expected answers and who will review them.

02 Configure and evaluate

Set access, instructions, models and references. Test answer usefulness, data boundaries, response time and operating cost.

03 Prepare for daily use

Confirm integrations, ownership, user guidance and acceptance criteria. Agree the support and maintenance scope before rollout.

PROFESSIONAL SERVICES

Ordinexis provides AI consulting, custom systems and private AI deployment expertise. Discuss the implementation and ongoing operating arrangements your organisation needs.

LET'S DISCUSS YOUR USE CASE

Bring one workflow. See where iKB fits.

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[Arrange a conversation ↗](#)

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